

## **Community Health Services**

### **Plans for the Future**

1

## **Community Health Services – PCT Provider Plans**

- **Will be dependent on the future commissioning plans for the provision of Community Health Services**
- **However there is clinical and provider service input to the commissioning of out of hospital services through local clinical and pathway groups**
- **And engagement with partners to develop more joint provision of care closer to home and integration of services**

2

## 2007/08 Provider Plans

- **Achieving a break even financial position for 07/8**
- **Working towards an arms length organisation – Provider Board and options around future Provider Models**
- **Building quality within the existing services – benchmarking across localities and external providers**
- **Fit for purpose operational arrangements – investment in clinical structures and leaner management arrangements**
- **Developing performance framework around key national and local targets – improving standard and quality of information reporting**
- **Developing links with PbC and PCT commissioning leads – clinical advice and engagement in care pathway development**
- **Working with other provider organisations and partners – provision of integrated care**

3

## What are we doing now – 1

- **Local benchmarking underway for home and bed based Intermediate Care (IC) services, adult community nursing, children's and specialist adult services**
- **Operational arrangements under review – co-ordination of services at a locality/PbC level, focus on clinical leadership and co location where possible around community hospitals and health centres**
- **Working with urgent care providers around developing single point of contact systems/hubs for access to out of hours (OOH) IC and adult nursing care**

4

## What are we doing now – 2

- Integrated care models – multidisciplinary teams co-ordinating care for older people, children and Long Term Conditions (LTC) providing triaging, rapid assessment including diagnostics and interventions. Prevention of acute admission through LTC management, home based care and rehabilitation or step up into a community hospital bed for further assessment and intervention *for example* IC models at Potters Bar/St Albans, Musculoskeletal CATs and children with complex or on-going health needs
- Establishing system wide provider partnership groups (WHHT, PbC, CSF and ACS) focused on transfers of care and access to services – reducing lengths of stay in acute and community settings, improving processes around transfers and agreeing care plans so pathways improve access to community services. Children's Services also working on transition and access to adult services
- Developing links between local partnership groups and Joint Commissioning Forums – examples Intermediate Care and Children's commissioning

5

## Delivering quality health care for Hertfordshire – 1

- Focus on prevention of admission through care co-ordination of LTC, rapid assessment and step up care as well as reducing lengths of stay stepping down patients from acute care
- 24/7 access to community services – as required for assessment and clinical interventions
- Integrated health and social care teams for older people and children building on some of the existing models in West Hertfordshire
- Development of more disease specific out of hospital services - Stroke, Falls, Diabetes, Respiratory, Cardiac and Specialist Neurology

6

## **Delivering quality health care for Hertfordshire – 2**

- **Provision of CATs and rapid assessment for older people in all localities – extend to Watford and Dacorum**
- **Explore options for locating rapid assessment services for older people within urgent care centres – for diagnostic, day and out patient interventions**
- **Explore option to centralise bed based IC services in Dacorum alongside urgent care centre at Hemel Hempstead**
- **Explore options for centralising specialist neurological in patient services**
- **Develop in hours single point of contact for rapid response to IC, adult community nursing and specialist adult services as well as out of hours – working with urgent care providers**